

CHANGE OF DETAILS & MOBILE PHONE NUMBERS

It is important that you let us know of any changes to your contact details or address so that if we need to contact you we have correct information to do so.



We also offer a free text service to all patients who have given us a mobile phone number. We will send texts to remind you of booked appointments and also to inform you of any changes to appointments. Please contact reception to register your mobile phone number.

During March—May there were 151 doctors appointments missed. By using the text facility we hope this will help you remember and reduce the number of missed appointments.

HOW TO CONTACT US



Enquiries/Emergencies: 01636 892156
Appointments: 01636 893956
Repeat Prescriptions: 01636 892210



Fax: 01636 893391



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COLLINGHAM MEDICAL CENTRE

SUMMER 2011

NEWSLETTER

Part of  **Newark & Sherwood**
Health

Providing NHS Services

NHS

WELCOME

We would like to welcome a new Registrar, Dr Laura Walker, to Collingham Medical Centre. Dr Walker will be joining us in August for an initial 4 month placement.

We will also be welcoming back Dr Pradeep Shrestha in August. Dr Shrestha will be with us for his final 12 month placement.

EMIS ACCESS (ON LINE BOOKING)

The surgery now accepts appointments booked online through EMIS Access. This service allows you to view, book and cancel GP appointments via the internet 24 hours a day. Repeat prescription ordering is also available online. To register for this service please ask at reception.

When arriving at the surgery you can confirm your arrival automatically on the touch screen. Please ask a PCA to demonstrate if this is your first attempt. If you are unable to book in please report to reception.

SUMMARY CARE RECORD

The NHS in England are introducing a new electronic record called the Summary Care Record (SCR) which will be used to support your emergency care when the GP Practice is closed. We have recently written to all patients currently registered at the Practice before your Summary Care Record is made for you so that you have time to think about your choices. You can choose to have a Summary Care Record or not to have a Summary Care Record.

We are scheduled to go live with our upload to the National Database in October 2011 and would be grateful if you could make your choices prior to that. For further information about the Summary Care Record and your choices you can telephone the Summary Care Record Information Line on 0300 123 3020 or contact your local Patient Advice and Liaison Service (PALS) on 01636 685692, www.pals.nhs.uk or visit www.nhscarerecords.nhs.uk

WAITING TIMES

All effort will be made to see patients on time in surgery. However, surgeries can run late for a number of reasons. If clinics start to run 20 minutes or more late we will aim to let you know. Please bear with us.

Unfortunately, if patients are more than 10 minutes late for an appointment the healthcare professional may not be able to see you, or you may be asked to wait until the end their clinic or rebook.

AUDIOLOGY - ROSS HEARING CARE

We would like to welcome Ross Hearing Care to Collingham Medical Centre. They run a free hearing test clinic for NHS and non-NHS patients on alternate Thursdays. To book an appointment please ask at reception or call 0800 026 3736.

WEIGHT MANAGEMENT COURSE

Nurse Anthea is now able to offer a free weight management course for those patients who feel they would benefit from nutritional advice. Places are limited and you will need to attend all four 2 hour sessions. The sessions will run on:

Thursday 15 September 2011, 2.00 pm to 4.00 pm

Thursday 22 September 2011, 2.00 pm to 4.00 pm

Thursday 29 September 2011, 2.00 pm to 4.00 pm

Thursday 6 October 2011, 2.00 pm to 4.00 pm

Please contact reception and ask for Anthea to contact you, when she is next in practice, if you are interested.

SEASONAL FLU CAMPAIGN 2011

We will be holding 2 Saturday morning flu clinics on

Saturday 1 October 2011, from 8.30 am – 12.30 pm

&

Saturday 29 October 2011, from 8.30 am – 12.30 pm

These are appointment only clinics. Appointments will be available to book from August. Please contact the Appointments telephone line on 01636 893956 or ask at Reception.